



# Do we really need a new slogan?

**The Hand Hygiene working group :**

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# TOGETHER, WE CAN PREVENT INFECTIONS!

**IF YOU SEE ME,  
FEEL FREE TO TALK ABOUT HANDHYGIENE!**



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# ALL TOGHETER



And the hospital management...



## 5. Institutional Safety Climate for Hand Hygiene

Question	Answer	Score	WHO improvement tools
<b>5.1</b> With regard to a hand hygiene team <sup>10</sup> that is dedicated to the promotion and implementation of optimal hand hygiene practice in your facility:			→ Guide to Implementation II.5
5.1a Is such a team established?	No	0	
	Yes	5	
5.1b Does this team meet on a regular basis (at least monthly)?	No	0	
	Yes	5	
5.1c Does this team have dedicated time to conduct active hand hygiene promotion? (e.g. teaching monitoring hand hygiene performance, organizing new activities)	No	0	
	Yes	5	
<b>5.2</b> Have the following members of the facility leadership made a clear commitment to support hand hygiene improvement? (e.g. a written or verbal commitment to hand hygiene promotion received by the majority of health-care workers)			→ Template Letter to Advocate Hand Hygiene to Managers → Template Letter to communicate Hand Hygiene Initiatives to Managers → Guide to Implementation II.5
5.2a Chief executive officer	No	0	
	Yes	10	
5.2b Medical director	No	0	
	Yes	5	
5.2c Director of nursing	No	0	
	Yes	5	

# The 7th campaign



Measurement pre-campaign:	14/11/2016-18/12/2016
Campaign:	27/02/2017-31/03/2017
Measurement post-campaign:	15/05/2017-18/06/2017

## **Patient is partner in HH**

- Identical to the 6 th campaign
- Measurement of the impact of the campaign on the patient via a patient survey questionnaire (JCI)

**Implication of hospital management** to show everyone (also the patient) that hand hygiene is a priority for patient safety: posters to be created

Development of **e-learning modules** for healthcare workers education

# Patient survey questionnaire

## exemple of questions



1. During your recent stay at the hospital, did a HCW or doctor explain the Hand Hygiene Program to you? Yes or No
2. In the last 24h, have you seen a doctor or HCW clean their hands? Yes or No
3. What would you normally do if you thought a doctor or HCW had not cleaned their hands before they touched you?
  - Nothing
  - Say something to the HCW directly
  - Say something to another HCW
  - Say something to my visitor/family member
  - Not sure
4. During your recent stay at the hospital, did you remind a HCW or your doctor to clean their hands? Yes or No
5. How comfortable did you feel .....

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