

Personal Data Protection

Foodsup Application

The following information concerns the protection of your personal data, which allows you to be identified, directly or indirectly (for example, your first name, surname, email address and IP address).

Personal data is collected when:

- you consult the www.health.belgium.be/foodsup pages. In your browser, these pages start with "https://sso.health.belgium.be/access/...". When a link takes you to another portal, website, online application or social network, you must check the terms and conditions for the processing of personal data used by those responsible for those services;
- you contact us;
- you send us the following completed form(s):
 - Appendix 1: Creation of the local administrator
 - Appendix 2: Change of local administrator
 - Appendix 3: Delegations
 - Appendix 4: Transfer of divisions

Your personal data is protected in accordance with:

- European Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 (entered into force on 25 May 2018) on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR);
- the law of 30 July 2018 on the protection of natural persons as regards the processing of personal data.

1) Legal bases and purposes of the processing operations

23 MAY 2001. - Royal Decree establishing the Federal Public Service Public Health, Food Chain Safety and Environment.

3 MARCH 1992 - Royal Decree on the placing on the market of nutrients and foodstuffs to which nutrients have been added.

29 AUGUST 1997 - Royal Decree on the manufacture and selling of foodstuffs composed of or containing plants or plant preparations.

12 FEBRUARY 2009 - Royal Decree on the manufacture and selling of food supplements containing other substances than nutrients and plants or plant preparations.

18 FEBRUARY 1991 - Royal Decree on foodstuffs for particular nutritional uses.

25 SEPTEMBER 2015 - Delegated Regulation (EU) 2016/127 of the Commission of 25 September 2015 supplementing Regulation (EU) No 609/2013 of the European Parliament and of the Council as regards the specific compositional and information requirements for infant formula and follow-on formula and as regards requirements on information relating to infant and young child feeding.

25 SEPTEMBER 2015 - Delegated Regulation (EU) 2016/128 of the Commission of 25 September 2015 supplementing Regulation (EU) No 609/2013 of the European Parliament and of the Council as regards the specific compositional and information requirements for food for special medical purposes.

2 JUNE 2017 - Delegated Regulation (EU) 2017/1798 of the Commission of 2 June 2017 supplementing Regulation (EU) No 609/2013 of the European Parliament and of the Council as regards the specific compositional and information requirements for total diet replacement for weight control.

24 AUGUST 2016 - Regulation (EU) 2016/1413 of the Commission of 24 August 2016 amending Regulation (EU) No 432/2012 establishing a list of permitted health claims made on foods other than those referring to the reduction of disease risk and to children's development and health (allegations that concern meal replacements for weight control, considered as fortified foods).

Personal data is collected and processed with the aim of:

- informing you;
- handling dossiers that concern notifications of food supplements, fortified foodstuffs, foods for specific groups (preparations for infant formula and follow-on formula, foodstuffs for special medical purposes and total diet replacement for weight control).

Data is also collected and processed anonymously:

- for statistical and qualitative purpose, with the aim of improving our services;
- to provide you with an answer in your language.

If your request for information or services is intended for another department, we provide you with the particulars of that department and you are free to choose whether or not to contact them.

2) Processed data

Personal data is collected and processed automatically in the situations presented in the following table

Situations	Personal data collected and processed
You have access to Foodsup as a local administrator or via access granted by the local administrator of the company for which you are acting.	Data mentioned in the above-mentioned forms.
We will inform you of the follow-up of your notification dossiers.	Email address.
We will give you technical information about Foodsup.	Email address.

In Foodsup, only data visible in the application is kept. This data is kept indefinitely.

3) Use of cookies

See our [Cookie Policy](#) on the website of the FPS Public Health, Food Chain Safety and Environment.

4) Security

The Federal Public Service Public Health, Food Chain Safety and Environment guarantees the security (integrity and confidentiality) of your personal data. In particular, it is protected against non-authorized access, illegal use, loss and unauthorized modifications.

To this end, we use security techniques and procedures which, for security reasons, we will not describe in detail on this page.

Please note: Appropriate physical, technical and organisational measures are taken to guarantee a level of security that is appropriate with regard to the risks.

5) Right of access, rectification, objection and erasure

You have rights over the personal data that we use: access, rectification, objection and erasure.

Your request will be handled within 30 calendar days. If the request is complex or our services are facing a large number of requests, this deadline may be extended to 60 days.

To exercise your rights, please send an email or letter to our Data Protection Officer together with a copy of your identity document containing your signature:

Contact:

DPO@health.fgov.be

Federal Public Service Health, Food Chain Safety and Environment.

Eurostation II

Place Victor Horta 40, Box 10

1060 Brussels

6) Complaints

If you consider that the Federal Public Service Health, Food Chain Safety and Environment has not processed your personal data in accordance with the applicable regulations, you are entitled to lodge a complaint with the Data Protection Authority:

Data Protection Authority

Rue de la Presse 35

1000 Brussels

Email: contact@apd-gba.be

7) Contact

For more information about our data protection policy, please contact our Data Protection Officer at:

DPO@health.fgov.be

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